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## Travelling with the eBike

Combining exercise and relaxation – for many people this is what really makes a perfect holiday. In particular, travelling with your eBike is becoming increasingly popular. Bosch eBike Systems has compiled a few important tips. The conclusion: prepare well – and enjoy a perfect eBike travel experience.



### Full power ahead

When you are on the road, you may want to have a handy charger with you, for example the Bosch Compact Charger. The charger weighs about 600 grams and can fit easily in your pannier or daypack. Delivering a charging current of two amperes, the Compact Charger keeps batteries fully charged even on longer trips.

**Bosch batteries should always be transported and stowed safely in the vehicle.**

### Safety first

Effective theft protection: U-locks (also known as 'D-locks') are among the most secure bike locks according to tests.

For the Kiox and Nyon on-board computers, the Lock premium function offers the ideal complement to a mechanical lock. Lock enables motor support to be deactivated by removing the on-board computer. The lock only unlocks again when the same on-board computer is re-connected.

### A head start

For example, in-mould helmets offer good protection. During manufacturing, the shock-absorbing hard foam is injected directly into the outer shell. Buyers should make sure the helmet comes with the correct test seal: DIN EN 1078 (CE).

### Face the rain

Before going on a biking trip make sure you get a rain suit (jacket and pants) or a large rain cape. With the protection they offer against light rain you can cycle on without problems.

### First aid kit for your bike

You should always have patches, an air pump, spare tubes, a piece of rag and a mini tool with you.

### Your first aid kit

No biker should ride without: plasters, bandages, disinfectant and disposable gloves (the latter come in handy for repairs as well). Depending on the region and season, pack sun lotion, mosquito repellent and a cooling gel.

# 5

## Correct transport of eBikes

Planning a journey, a trip or a move – and need to bring the eBike with you? Depending on the means of transport, different regulations apply. Bosch eBike Systems has compiled the most important information and some tips for you in the following post.



### By car

If you would like to transport your eBike as a private user by car and there is limited space, you can also use a bike rack, just as with a conventional bike. A few points must however be noted: eBikes are somewhat heavier, and their frames are often larger than conventional bike frames without electric support. A rear rack mounted to the tow-bar fixture helps with the loading. Consider the maximum load, since it varies between 50 and 100 kilos depending on the rack model. The fundamental rule is: if the eBike is being transported with a bike rack, remove the battery first and place it in a safe location inside the car. The same applies to removable on-board computers. This helps to avoid damage to the components. Regarding the drive unit, it is recommended to add waterproof protective covers for the trip. These can be purchased from a specialist dealer.



### By train

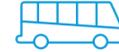
In trains with a bike compartment, pedelecs (up to 25 kph) may mostly be transported without any hassle. Just buy a bike ticket, fix the pedelec in the compartment safely and take a seat in the passenger wagon. eBikes are only permitted on individual routes on ICE trains. The eBike battery must remain mounted during the journey and must not be vehicle. In IC, EC and ICE trains, you need a space reservation for the eBike. For S pedelecs, special regulations apply. For instance, Deutsche Bahn excludes their transportation.

**If you want to take your eBike on a train, keep in mind that access to the platform is not possible without barriers everywhere. Thus, plan more time for the boarding and changing of trains.**



### By commuter transport

For commuter transport, like on the S-Bahn, you may take your bike if you bought a bike ticket. Regional lockout periods may apply. The transport organisations will provide more information on this.



### By long-distance bus

For a surplus fee, usually you may take bikes on long-distance buses. However, space is limited. Thus: make sure to book early. However, not all bus lines transport pedelecs. Before starting your journey, get information from your long-distance bus operator.



### On flights

The air transportation organisation IATA has forbidden the transportation of eBike batteries on passenger planes. Private users are not permitted to ship batteries. This applies to both road and particularly to air freight. Please research local rental solutions. Current airlines will not even transport eBikes without batteries on passenger flights. For those who cannot imagine a holiday without an eBike, it would make sense to check your destination for any pedelec rental stations nearby. This will allow you to enjoy riding an eBike even when on holiday.



## KNOW-HOW

### 5 TIPS FOR YOUR NEW eBIKE



# 1

## 5 tips for proper care of eBikes

1. Remove the battery and display before cleaning or cover them with a cloth or film, if necessary.
2. Use bike shampoo, brush and soft sponge and never a steam cleaner or high-pressure cleaner.
3. When lubricating the drive chain, ensure that no lube gets onto the disc brake.
4. Clean the eBike regularly and do not wait until coarse dirt has become engrained.
5. Perform a short function check after washing: is the battery correctly engaged? Is the drive working correctly? Does the system respond correctly to buttons being pressed?

**Ideally, pedelecs should be cleaned after every trip so that the dirt cannot become engrained. Therefore as often as possible or necessary.**

# 2

## Bosch eBike Service

Service is more than a promise. It's an attitude. Because Bosch eBike Systems believes that every product is only as good as its service. That's why specialist dealers and workshop staff receive intensive training to turn them into eBike specialists, thus guaranteeing the best possible service.



### Bosch eBike Experts

in **15** European countries  
in **87** European cities



**Some 70 bike brands**  
worldwide rely on components  
epowered by Bosch.

Whether you need personal advice, regular software updates or comprehensive all-round checks: enjoy that special riding sensation – and leave the rest to us.



**Around 13.000 participants**  
are trained Europe-wide at specialist retailer training courses from Bosch in order to ensure service support as well as professional and personal advice.



Our experts boast many years of Bosch eBike expertise and excellent advice.

# 3

## Retrofits, updates and upgrades

If you want to keep your eBike system up-to-date at all times you should perform regular software updates.

This is the only way to make use of the continuously enhanced smart functions, up-to-date maps and continuously improved motor control. Your specialist dealer will be pleased to advise you in relation to the software update. This ensures that the full functionality of the eBike system can be used – and the eBike is always up-to-date.

**Capacity Tester**  
The CapacityTester measures the energy content of the eBike battery. The specialist dealer performs a comprehensive check.



**DiagnosticTool**  
The DiagnosticTool, a professional diagnostics solution, enables the dealer to read, update and customise the eBike data.



Bosch eBike Systems offers you a comprehensive and reliable service even after you have purchased your eBike. Both new and older pedelecs can be improved further with a variety of accessories and retrofitting options. Get the best out of your eBike epowered by Bosch.



### Displays

Software updates, new map material or new functions can be easily and conveniently downloaded. Depending on the model, installation is performed directly using the display or via the smartphone app.



### Batteries

Want more power with a new, more powerful battery or a second battery? Bosch batteries can be purchased directly from specialist dealers.



### Drive Units

Software updates ensure that the motor control in the drive units is always up-to-date, and thus enable impressive increases in power – for example in the Performance Line CX, whose maximum torque was increased to 85 Nm from model year 2021.



### Chargers

The various Bosch chargers enable rapid charging according to your needs. For example, the Fast Charger shortens charging times, while the small, lightweight Compact Charger is ideal for travelling with an eBike. The specialist dealer will be happy to advise on the most suitable charger for every usage profile.